

From 25 July 2021 to 21 August 2021

	Short Formed	All cancellations	On Time	Time to 3	Time to 15
Northern	2638 (4.4%)	1355 (2.2%)	71.9%	88.9%	99.0%

Our Service Group Performance

	Short Formed	All Cancellations	On Time	Time to 3	Time to 15	30-59	60-119	120+
Tyne, Tees & Wear	40 0.9%	257.5 5.4%	74.2%	89.1%	99.0%	13 0.3%	2 0%	0 0%
Lancashire & Cumbria Local	23 0.6%	90 2.2%	70.3%	88.3%	99.1%	7 0.2%	0 0%	0 0%
West & North Yorkshire Inter Urban	741 7.6%	179 2.1%	63.5%	84.3%	98.4%	13 0.2%	0 0%	0 0%
West & North Yorkshire Local	179 1.5%	146.5 1.1%	72.9%	90.5%	99.3%	11 0.1%	1 0%	0 0%
South & East Yorkshire Inter Urban	118 2.5%	155 3.2%	76.3%	90.9%	99.0%	16 0.3%	2 0%	0 0%
South & East Yorkshire	31 0.7%	108 2.5%	75.6%	90.3%	99.1%	9 0.2%	1 0%	0 0%
North Manchester	736 17.5%	104 2.5%	73.8%	88.6%	98.6%	7 0.2%	0 0%	0 0%
Merseyrail City Lines	262 8.0%	96.5 2.5%	73.1%	89.2%	99.2%	4 0.1%	0 0%	0 0%
South Manchester	254 3.1%	108.5 1.3%	72.2%	90.1%	99.3%	16 0.2%	0 0%	0 0%
Lancashire & Cumbria Inter Urban	254 5.8%	109.5 2.4%	72.2%	88.3%	98.6%	11 0.2%	0 0%	0 0%

Unfortunately things don't always go to plan. The following incidents caused significant delay and cancellations:

26 July	security alert - Burley in Wharfedale
28 July	lightning strike - Thorne
8 August	infrastructure fault - Warrington
17 August	trespass - Halifax
21 August	flooding - Guiseley

The above incidents had a combined impact of 144 cancellations and 2,031 minutes delay which resulted in disruption to 284 Northern services.

Definitions

Short Formed	Services run with less than planned capacity
All cancellations	Services subject to cancellation (full/part)
On Time	Percentage of Recorded Station Stops called at on time or early
Time to 3	Percentage of Recorded Station Stops called at within 3 minutes of the planned time
Time to 15	Percentage of Recorded Station Stops called at within 15 minutes of the planned time
30-59	Services arriving at the planned destination between 30 minutes and 59 minutes late
60-119	Services arriving at the planned destination between 60 minutes and 119 minutes late
120+	Services arriving at the planned destination more than 119 minutes late