

From 22 August 2021 to 18 September 2021

	Short Formed	All cancellations	On Time	Time to 3	Time to 15
Northern	2054 (3.5%)	1359 (2.3%)	70.1%	88.0%	98.8%

Our Service Group Performance

	Short Formed	All Cancellations	On Time	Time to 3	Time to 15	30-59	60-119	120+
Tyne, Tees & Wear	44 1.0%	148 3.1%	73.6%	88.0%	98.5%	17 0.4%	0 0%	0 0%
Lancashire & Cumbria Local	10 0.2%	120.5 2.7%	68.0%	86.4%	98.7%	15 0.3%	0 0%	0 0%
West & North Yorkshire Inter Urban	639 6.9%	135 1.6%	61.7%	83.7%	98.4%	19 0.2%	3 0%	0 0%
West & North Yorkshire Local	78 0.7%	203.5 1.6%	71.4%	90.1%	99.3%	11 0.1%	1 0%	0 0%
South & East Yorkshire Inter Urban	93 2.0%	112 2.3%	74.4%	90.3%	99.3%	11 0.2%	0 0%	0 0%
South & East Yorkshire	16 0.4%	114 2.6%	73.9%	89.3%	98.9%	5 0.1%	0 0%	0 0%
North Manchester	358 8.8%	105.5 2.5%	72.1%	88.2%	98.8%	8 0.2%	1 0%	0 0%
Merseyrail City Lines	264 8.5%	129 3.9%	68.7%	87.6%	98.5%	12 0.4%	0 0%	1 0%
South Manchester	213 2.7%	180 2.1%	70.7%	88.6%	98.7%	19 0.2%	5 0.1%	0 0%
Lancashire & Cumbria Inter Urban	339 7.7%	111.5 2.4%	70.8%	88.0%	98.6%	9 0.2%	3 0.1%	0 0%

Unfortunately things don't always go to plan. The following incidents caused significant delay and cancellations:

25 August	vandalism - Rotherham
1 September	power failure - Heald Green
7 September	bridge damage - Holmes Chapel
13 September	trespass - Menston
16 September	track fault - Gatley

The above incidents had a combined impact of 213 cancellations and 1,838 minutes delay which resulted in disruption to 329 Northern services.

Definitions

Short Formed	Services run with less than planned capacity
All cancellations	Services subject to cancellation (full/part)
On Time	Percentage of Recorded Station Stops called at on time or early
Time to 3	Percentage of Recorded Station Stops called at within 3 minutes of the planned time
Time to 15	Percentage of Recorded Station Stops called at within 15 minutes of the planned time
30-59	Services arriving at the planned destination between 30 minutes and 59 minutes late
60-119	Services arriving at the planned destination between 60 minutes and 119 minutes late
120+	Services arriving at the planned destination more than 119 minutes late