

From 19 September 2021 to 16 October 2021

	Short Formed	All cancellations	On Time	Time to 3	Time to 15
Northern	1804 (2.9%)	1167 (1.9%)	66.7%	86.6%	98.9%

Our Service Group Performance

	Short Formed	All Cancellations	On Time	Time to 3	Time to 15	30-59	60-119	120+
Tyne, Tees & Wear	31 0.7%	149.5 3.2%	70.8%	87.9%	99.1%	1 0%	1 0%	0 0%
Lancashire & Cumbria Local	16 0.3%	119.5 2.4%	64.3%	85.2%	99.0%	4 0.1%	1 0%	0 0%
West & North Yorkshire Inter Urban	536 5.7%	155.5 1.8%	56.8%	81.1%	98.4%	25 0.3%	5 0.1%	0 0%
West & North Yorkshire Local	62 0.5%	197.5 1.5%	67.5%	88.3%	99.0%	16 0.1%	3 0%	0 0%
South & East Yorkshire Inter Urban	77 1.6%	68 1.4%	71.3%	88.0%	98.9%	9 0.2%	0 0%	0 0%
South & East Yorkshire	7 0.2%	36 0.8%	70.6%	88.7%	99.2%	4 0.1%	0 0%	0 0%
North Manchester	296 7.3%	92.5 2.2%	70.2%	87.6%	98.8%	6 0.1%	1 0%	1 0%
Merseyrail City Lines	277 7.5%	62.5 1.6%	65.7%	85.8%	99.0%	5 0.1%	0 0%	0 0%
South Manchester	291 3.3%	155.5 1.7%	67.5%	87.5%	99.0%	19 0.2%	5 0.1%	0 0%
Lancashire & Cumbria Inter Urban	211 4.7%	130 2.6%	67.7%	87.1%	98.8%	11 0.2%	1 0%	0 0%

Unfortunately things don't always go to plan. The following incidents caused significant delay and cancellations:

27 September	tree on the line - Hebden Bridge
1 October	trespass - Saltaire
7 October	trespass - Stockport
12 October	track fault - Wakefield
15 October	train fault - St Helens

The above incidents had a combined impact of 205 cancellations and 2,846 minutes delay which resulted in disruption to 392 Northern services.

Definitions

Short Formed	Services run with less than planned capacity
All cancellations	Services subject to cancellation (full/part)
On Time	Percentage of Recorded Station Stops called at on time or early
Time to 3	Percentage of Recorded Station Stops called at within 3 minutes of the planned time
Time to 15	Percentage of Recorded Station Stops called at within 15 minutes of the planned time
30-59	Services arriving at the planned destination between 30 minutes and 59 minutes late
60-119	Services arriving at the planned destination between 60 minutes and 119 minutes late
120+	Services arriving at the planned destination more than 119 minutes late