

From 17 October 2021 to 13 November 2021

	Short Formed	All cancellations	On Time	Time to 3	Time to 15
Northern	2434 (3.9%)	1870 (3.0%)	54.6%	77.1%	97.6%

Our Service Group Performance

	Short Formed	All Cancellations	On Time	Time to 3	Time to 15	30-59	60-119	120+
Tyne, Tees & Wear	50 1.2%	254.5 5.4%	60.8%	81.1%	97.9%	29 0.6%	7 0.2%	0 0%
Lancashire & Cumbria Local	38 0.8%	159 3.2%	52.9%	75.7%	97.4%	14 0.3%	2 0%	0 0%
West & North Yorkshire Inter Urban	701 7.1%	201.5 2.3%	40.7%	64.9%	95.3%	76 0.9%	5 0.1%	1 0%
West & North Yorkshire Local	129 1.1%	300 2.3%	53.9%	78.3%	98.2%	53 0.4%	4 0%	0 0%
South & East Yorkshire Inter Urban	83 1.8%	129.5 2.7%	62.6%	81.5%	98.0%	29 0.6%	1 0%	0 0%
South & East Yorkshire	21 0.5%	172.5 3.9%	57.2%	78.2%	98.0%	23 0.5%	2 0%	0 0%
North Manchester	343 8.5%	153.5 3.6%	56.5%	77.3%	97.3%	15 0.4%	1 0%	0 0%
Merseyrail City Lines	406 11.0%	116.5 3.0%	56.0%	78.4%	97.9%	10 0.3%	5 0.1%	0 0%
South Manchester	289 3.3%	231 2.4%	57.5%	80.7%	98.5%	32 0.3%	9 0.1%	0 0%
Lancashire & Cumbria Inter Urban	374 8.7%	151.5 3.0%	57.6%	78.8%	98.1%	18 0.4%	4 0.1%	0 0%

Unfortunately things don't always go to plan. The following incidents caused significant delay and cancellations:

18 October	trespass - Levenshulme
28 October	flooding - Maryport
28 October	track fault - Stalybridge
8 November	autumn / leaf fall - Shipley
11 November	track fault - Thornaby

The above incidents had a combined impact of 218 cancellations and 8,909 minutes delay which resulted in disruption to 729 Northern services.

Definitions

Short Formed	Services run with less than planned capacity
All cancellations	Services subject to cancellation (full/part)
On Time	Percentage of Recorded Station Stops called at on time or early
Time to 3	Percentage of Recorded Station Stops called at within 3 minutes of the planned time
Time to 15	Percentage of Recorded Station Stops called at within 15 minutes of the planned time
30-59	Services arriving at the planned destination between 30 minutes and 59 minutes late
60-119	Services arriving at the planned destination between 60 minutes and 119 minutes late
120+	Services arriving at the planned destination more than 119 minutes late