

# From 14 November 2021 to 11 December 2021

	Short Formed	All cancellations	On Time	Time to 3	Time to 15
<b>Northern</b>	2996 (5.0%)	3063 (4.9%)	49.3%	72.2%	96.4%

## Our Service Group Performance

	Short Formed	All Cancellations	On Time	Time to 3	Time to 15	30-59	60-119	120+
Tyne, Tees & Wear	65 1.6%	407.5 8.7%	49.0%	70.8%	96.0%	23 0.5%	2 0%	1 0%
Lancashire & Cumbria Local	46 1.0%	257.5 5.2%	51.0%	74.2%	97.3%	27 0.6%	1 0%	0 0%
West & North Yorkshire Inter Urban	823 9.1%	409.5 4.8%	36.3%	59.8%	93.5%	109 1.3%	9 0.1%	4 0%
West & North Yorkshire Local	126 1.1%	305 2.4%	50.4%	75.3%	97.5%	42 0.3%	2 0%	0 0%
South & East Yorkshire Inter Urban	155 3.3%	106.5 2.2%	56.8%	77.8%	98.1%	20 0.4%	4 0.1%	0 0%
South & East Yorkshire	18 0.4%	161.5 3.7%	50.8%	72.6%	96.7%	40 0.9%	3 0.1%	0 0%
North Manchester	548 14.4%	295 7.1%	51.3%	72.8%	96.1%	31 0.8%	2 0%	0 0%
Merseyrail City Lines	461 13.1%	294 7.5%	49.2%	71.8%	95.4%	45 1.2%	9 0.2%	0 0%
South Manchester	366 4.3%	461 4.9%	50.7%	74.5%	97.3%	71 0.8%	15 0.2%	0 0%
Lancashire & Cumbria Inter Urban	388 9.4%	365.5 7.2%	53.9%	75.1%	96.6%	32 0.6%	4 0.1%	1 0%

Unfortunately things don't always go to plan. The following incidents caused significant delay and cancellations:

27 November	overhead line fault - Shipley
27 November	severe weather - Cumbria
27 November	severe weather - Newcastle
8 December	flooding - Earlestown
10 December	power failure - Wigan

The above incidents had a combined impact of 382 cancellations and 6,185 minutes delay which resulted in disruption to 885 Northern services.

### Definitions

Short Formed	Services run with less than planned capacity
All cancellations	Services subject to cancellation (full/part)
On Time	Percentage of Recorded Station Stops called at on time or early
Time to 3	Percentage of Recorded Station Stops called at within 3 minutes of the planned time
Time to 15	Percentage of Recorded Station Stops called at within 15 minutes of the planned time
30-59	Services arriving at the planned destination between 30 minutes and 59 minutes late
60-119	Services arriving at the planned destination between 60 minutes and 119 minutes late
120+	Services arriving at the planned destination more than 119 minutes late