

From 12 December 2021 to 8 January 2022

	Short Formed	All cancellations	On Time	Time to 3	Time to 15
Northern	2722 (5.1%)	2855 (5.1%)	64.9%	84.0%	98.5%

Our Service Group Performance

	Short Formed	All Cancellations	On Time	Time to 3	Time to 15	30-59	60-119	120+
Tyne, Tees & Wear	52 1.4%	312.5 7.6%	64.0%	82.6%	98.0%	10 0.3%	1 0%	0 0%
Lancashire & Cumbria Local	25 0.6%	251 5.9%	66.6%	85.6%	98.8%	6 0.1%	1 0%	0 0%
West & North Yorkshire Inter Urban	812 9.5%	307.5 3.9%	55.9%	78.6%	98.1%	18 0.2%	4 0.1%	0 0%
West & North Yorkshire Local	121 1.2%	293 2.7%	66.8%	86.8%	99.2%	8 0.1%	2 0%	0 0%
South & East Yorkshire Inter Urban	96 2.4%	273.5 6.4%	67.1%	85.2%	98.4%	16 0.4%	1 0%	0 0%
South & East Yorkshire	22 0.6%	267 6.8%	65.6%	83.7%	98.5%	8 0.2%	6 0.2%	0 0%
North Manchester	488 13.0%	273 6.8%	68.9%	84.9%	98.0%	17 0.4%	1 0%	0 0%
Merseyrail City Lines	333 11.2%	304.5 9.0%	66.3%	84.4%	98.5%	9 0.3%	1 0%	0 0%
South Manchester	336 4.3%	249 2.9%	64.7%	84.1%	98.6%	26 0.3%	3 0%	0 0%
Lancashire & Cumbria Inter Urban	437 11.8%	323.5 7.3%	67.6%	85.0%	98.3%	9 0.2%	0 0%	0 0%

Unfortunately things don't always go to plan. The following incidents caused significant delay and cancellations:

16 December	unit fault - Saltaire
19 December	bridge strike - Eccles
24 December	trespass - Manchester Piccadilly
27 December	signalling problem - Hartlepool
28 December	signalling problem - Goole

The above incidents had a combined impact of 214 cancellations and 2,483 minutes delay which resulted in disruption to 377 Northern services.

Definitions

Short Formed	Services run with less than planned capacity
All cancellations	Services subject to cancellation (full/part)
On Time	Percentage of Recorded Station Stops called at on time or early
Time to 3	Percentage of Recorded Station Stops called at within 3 minutes of the planned time
Time to 15	Percentage of Recorded Station Stops called at within 15 minutes of the planned time
30-59	Services arriving at the planned destination between 30 minutes and 59 minutes late
60-119	Services arriving at the planned destination between 60 minutes and 119 minutes late
120+	Services arriving at the planned destination more than 119 minutes late