

From 28 April 2019 to 25 May 2019

	Short Formed	Cancelled	PPM	Right time at destination	CaSL
Northern	3457 (4.8%)	2262 (3.1%)	86.8%	60.1%	3.3%

Our Service Group Performance

	Short Formed	Cancelled	PPM	Right time at destination	CaSL	30-59	60-119	119+
Tyne, Tees & Wear	29 0.6%	153 3.0%	88.8%	3430 67.7%	3.1%	3 0.1%	0 0%	0 0%
Lancashire & Cumbria Local	58 1.2%	184 3.6%	85.6%	2799 55.1%	3.8%	11 0.2%	0 0%	0 0%
West & North Yorkshire Inter Urban	563 5.9%	160 1.7%	86.6%	5546 58.1%	1.9%	23 0.2%	1 0%	0 0%
West & North Yorkshire Local	585 4.3%	169 1.3%	91.3%	9278 69.3%	1.3%	11 0.1%	0 0%	0 0%
South & East Yorkshire Inter Urban	234 4.2%	79 1.4%	90.9%	3977 69.9%	1.7%	16 0.3%	1 0%	0 0%
South & East Yorkshire	252 5.8%	158 3.2%	81.8%	2475 50.9%	3.7%	21 0.4%	0 0%	0 0%
North Manchester	681 10.6%	317 4.7%	84.7%	4149 61.7%	5.1%	22 0.3%	2 0%	0 0%
Merseyrail City Lines	254 5.9%	302 6.6%	79.7%	2295 50.4%	7.0%	16 0.4%	2 0%	0 0%
South Manchester	509 4.8%	205 1.9%	89.3%	5715 52.5%	2.1%	20 0.2%	0 0%	0 0%
Lancashire & Cumbria Inter Urban	292 5.9%	535 6.7%	81.7%	4674 58.6%	6.9%	17 0.2%	1 0%	1 0%

Unfortunately things don't always go to plan. The following incidents caused significant delay and cancellations:

2 May	overhead line issue - Levenshulme
15 May	trespass - Wigan
18 May	overhead line issue - Wigan
20 May	trespass - Castleford
24 May	overhead line issue - Preston

The above incidents had a combined impact of 323 cancellations, 713 PPM failures, 10224 minutes delay and resulted in disruption to 1164 Northern services.

Definitions

Short Formed	Services run with less than planned capacity
Cancelled	Services subject to cancellation (full/part)
PPM	Services arriving at destination within 4 minutes 59 seconds of the planned arrival time
Right time at destination	Services arriving at destination early or within 59 seconds of the planned arrival time
CaSL	Services subject to cancellation (full/part) or arriving 30 minutes late or more at destination
30-59	Services arriving at the planned destination between 30 minutes and 59 minutes late
60-119	Services arriving at the planned destination between 60 minutes and 119 minutes late
119+	Services arriving at the planned destination greater than 119 minutes late