

From 24 July 2016 to 20 August 2016

	Short Formed	Cancelled	PPM	On Time	CaSL
Northern	845 (1.3%)	1041 (1.5%)	92.0%	73.3%	1.7%

Our Service Group Performance

	Short Formed	Cancelled	PPM	On Time	CaSL	30-59	60-119	119+
Tyne, Tees & Wear	20 0.4%	64 1.3%	94.4%	4098 82.4%	1.4%	7 0.1%	0 0%	0 0%
Lancashire & Cumbria Local	16 0.4%	108 2.8%	85.7%	2539 65.0%	3.0%	8 0.2%	1 0%	0 0%
West & North Yorkshire Inter Urban	155 2.0%	91 1.2%	92.2%	5597 72.7%	1.5%	15 0.2%	6 0.1%	0 0%
West & North Yorkshire Local	160 1.2%	131 1.0%	95.9%	11152 84.6%	1.1%	13 0.1%	6 0%	0 0%
South & East Yorkshire Inter Urban	54 1.2%	46 1.1%	93.9%	3455 79.5%	1.2%	3 0.1%	1 0%	0 0%
South & East Yorkshire	124 2.3%	45 0.9%	91.6%	3469 68.0%	1.1%	8 0.2%	1 0%	0 0%
North Manchester	134 2.3%	185 3.1%	89.3%	4138 70.3%	3.3%	10 0.2%	0 0%	0 0%
Merseyrail City Lines	56 1.0%	94 1.6%	92.6%	4296 73.1%	1.6%	3 0.1%	0 0%	0 0%
South Manchester	58 0.5%	120 1.1%	92.2%	7556 67.3%	1.2%	18 0.2%	0 0%	0 0%
Lancashire & Cumbria Inter Urban	68 1.4%	157 3.1%	84.7%	2944 58.6%	3.4%	9 0.2%	5 0.1%	5 0.1%

Unfortunately things don't always go to plan. The following incidents caused significant delays and cancellations:

27 July	points failure - Clitheroe
29 July	animals on the line - Castleton
30 July	points failure - Manchester Piccadilly
4 August	passenger taken ill - Manchester Piccadilly
16 August	track fault - Mirfield

The above incidents had a combined impact of 111 cancellations, 390 PPM failures, 6726 minutes delay and resulted in disruption to 780 Northern services.

Definitions

Short Formed	Services run with less than planned capacity
Cancelled	Services subject to cancellation (full/part)
PPM	Services arriving at destination within 4 minutes 59 seconds of the planned arrival time
On Time	Services arriving at destination early or within 59 seconds of the planned arrival time
CaSL	Services subject to cancellation (full/part) or greater than 29 minutes late at destination
30-59	Services arriving at the planned destination between 30 minutes and 59 minutes late
60-119	Services arriving at the planned destination between 60 minutes and 119 minutes late
119+	Services arriving at the planned destination greater than 119 minutes late